## Delta Dental of California Notice of Data Security Incident Impacting Certain Participants of the National Automatic Sprinkler Industry Welfare Fund

Delta Dental of California ("Delta Dental") is providing notice of an event that occurred which may affect the privacy of information of certain participants of the National Automatic Sprinkler Industry Welfare Fund ("NASIWF").

On June 1, 2023, Delta Dental was notified by Progress Software that its information was impacted by the MOVEit zero-day vulnerability, which impacted the MOVEit file transfer software. On July 6, 2023, Delta Dental confirmed that its information on the MOVEit platform had been accessed and acquired without authorization between May 27, 2023 and May 30, 2023. Thereafter, Delta Dental immediately launched an internal investigation and retained a cybersecurity vendor to assist with the investigation. Delta Dental's investigation and analysis of the data concluded on November 27, 2023. On that date, Delta Dental determined that personal information belonging to certain NASIWF participants was affected. On February 8, 2024, Delta Dental provided notification regarding the security incident to NASIWF. Delta Dental is notifying those individuals whose information was present in the impacted files at the time of the incident via a letter to those individual's home address. This notification will include access to twenty-four (24) months of complimentary credit monitoring services through Kroll.

The impacted files involved certain participant's name, date of birth, Social Security number, and health insurance information.

NASIWF understands that you may have questions that are not addressed. If you have additional questions, please call Delta Dental's dedicated assistance line at (800) 693-2571 or write NASIWF at 8000 Corporate Dr, Landover, MD 20785.

NASIWF encourages everyone to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

TransUnion
P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872
er.ht www.transunion.com/cred
<u>t-freeze</u>

Woodlyn, PA 19094 Atlanta, GA 30348-5788
1-888-909-8872 1-800-685-1111
www.transunion.com/credi
t-report-services

**Equifax** 

P.O. Box 105788

In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian	TransUnion	Equifax
P.O. Box 9554	P.O. Box 2000	P.O. Box 105069
Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-888-397-3742	1-800-680-7289	1-888-766-0008
www.experian.com/fraud/center.htm	www.transunion.com/fraud	www.equifax.com/personal/credit
<u>1</u>	-victim-resource/place-	-report-services
	<u>fraud-alert</u>	

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, <a href="https://www.identitytheft.gov">www.identitytheft.gov</a>, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General.